



D801

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## 2 Before Using the Product

### 2.1 Congratulations

Congratulations on purchasing a high-quality PLDT product. Please carefully read the user manual to understand all the features and how your phone works, so you can enjoy using the device.

### 2.2 Safety information

To reduce the risk of electric shock and accidents, please follow the instructions below before using the phone.

1. Carefully read the instructions in this manual.
2. Follow all recommendations given.
3. NEVER use benzene, thinner, aerosols or other solvent-based products to clean any part of your phone. These strong products can cause permanent damages which are not covered by warranty.
4. If necessary, disconnect phone from the electrical outlet and telephone line, clean with a damp cloth. Wiping your phone with damp cloth may result in electric shock.
5. Do not use your phone in damp or where there is risk of explosion.
6. When installing batteries, make sure that the polarities are correct. Use only rechargeable batteries. Using non-rechargeable batteries may cause accidents to the user and may damage the unit.
7. If you will not use the unit for more than a month, remove batteries from the handset.
8. Use only the main adapter included on this telephone set. Other adapters may damage the unit permanently.
9. Keep the phone away from children.
10. Stop using the product if it is damaged.
11. NEVER allow any part of the device to get moisture. Electrical equipment can cause serious hazard when used by a wet person. NEVER use your phone during a thunderstorm. If possible, during a storm, disconnect unit from the telephone line and electric outlet. Damage caused by lightning is not covered by warranty.
12. The phone produces heat during operation. So do not leave it near objects that could be affected by the heat emitted by it.
13. Dispose the batteries properly. Leaking and burning batteries may cause health and environmental hazards.
14. When not using the handset, place it on the base so the battery can recharge.

## 2.3 Package Contents

Make sure that all the items shown below are included on your telephone set:



Charge Base



Telephone handset



Manual



AAA batteries  
NA- MH

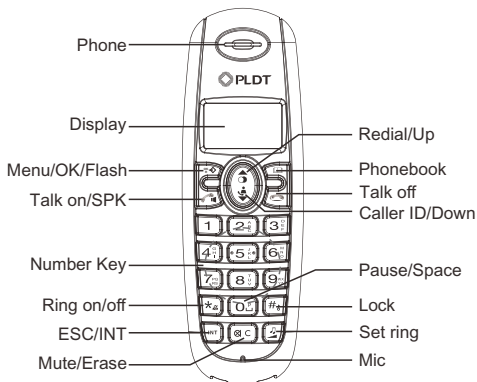

















Plug adapter



Line cord (RJ11)

## 2.4 Knowing your device



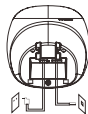
Icon	Description	Function
	ANTENNA	The antenna icon will always be shown on the LCD, it indicates for signal strength, flashes when the handset is out of range.
	OFF HOOK	The icon will be displayed when the user pressed the TALK key.
	ALARM_IND	The alarm icon will be shown as steady when the alarm is set. The alarm icon will flash when the alarm is triggered.
	RING OFF	The icon will be displayed when the ringer is set to OFF.
	PHONEBOOK	The phonebook icon will be displayed when viewing the phonebook entry.
	VMWL_IND	This icon will be shown when a new voice message is received. This icon will be shown flashing when storage is full for new voice message.
	NEW CID	The icon will be displayed when there is a new incoming call.
	UP	To scroll up and review the numbers
	DOWN	To scroll down and review the numbers
	Left	The icon will be displayed when you are reviewing a number which is more than 12 digits.
	Right	The icon will be displayed when you are reviewing a number which is more than 12 digits.
	HANDSFREE	The icon will be displayed when you are in hands free speakerphone mode.
	BATTERY_IND	The battery icon serves as charging indicator and displays the battery status.
INT	INT	The icon will be displayed when making an internal call.
	TAD Status	The icon will display when TAD turns on. The icon flashes when there is new message being recorded.
	Mute	Microphone is muted during talk.

### 3 Installation

#### 3.1 Main Base

1 ) Plug one end of the line cord (RJ11) in main dock connector and the other end to the jack of your phone line.

2) Connect the terminal plug adapter in the main dock connector and then plug the adapter to the electrical outlet.



#### 3.2 Batteries

Put the rechargeable batteries that came with your telephone set.

- 1) Slide the battery compartment cover down
- 2) Insert the batteries following the correct polarities then close the compartment, slide the cover up




#### 3.3 Charging the battery of the handset

To charge the batteries, place the handset on the base.  
Important Note: Before you start using the apparatus let it charge completely for 16 hours.









## 4 Operation

For all instructions in this manual, assume that the handset is in stand-by mode.  
To put it in stand-by mode, briefly press the key 

### 4.1 Making a Call

- 1) Press the  button and you will hear the dial tone
- 2) Enter the desired number
- 3) To end the call, press the  key



In case of error in entering the desired number to call, you can correct it by following the procedures below:

- 1) Enter the desired phone number (up to 24 digits), in case of error press the  **C** button to delete the last digit. You can also insert a pause keeping the button  pressed.
- 2) When the number is correct, press the  button to start dialing.



You can also perform a callback to the last 10 numbers dialed by using the redial function.

### 4.2 Receiving a Call

When a call is received, the caller's number will be displayed. If the number received is stored in exactly the same way on the agenda, the display shows the caller's name.





- 1) To answer the call, press the  key. If the AUTO ANSWER is set at ON, when the handset is removed from the base, the call will be answered automatically.
- 2) To end the call, press the  key

### 4.3 Making a Call Back (Redial)

- 1) Press the  key while in stand-by mode. Select the previously dialed number you wish to call.
- 2) Press the  key to dial the selected number.

#### 4.3.1 Search and Call a Number from the Dialed Number List

From the Dialed Number List you can select among the 10 last dialed numbers, as follow:







- 1) Press the  key while in stand-by mode
- 2) Repeatedly press the  or  buttons until you find the number you want to call.
- 3) Press the  key to dial the selected number.

#### Notes:

- If there are no numbers in the list of dialed numbers, the display shows EMPTY.
- When the list of dialed numbers is full, each time a new number is dialed, the oldest number will be replaced.

### 4.3.2 Dialed Number List Options

From the Dialed Number List you can store a number in phone book, delete a number from this list or delete the entire list:

- 1) Press the  key while in stand-by mode
- 2) Press the  or  buttons repeatedly until you find the desired number.
- 3) When the desired number is displayed, press the  key.
- 4) Press the  or  keys until you find the desired option.

a. ADIC. AGENDA: allows you to add the number in your phone book. For more details see chapter AGENDA.

b. DELETE: allows you to delete selected number from the Dialed Number List.

c. DELETE ALL: Allows you to delete the entire contents of Dialed Number List.


5) Press the  button to confirm your choice.

6) Press the  button to exit this menu and return to the stand-by mode.

Note: The Dialed Number List holds up to 24 digits per number.






## 4.4 Identifying calls

If the caller ID service is activated, everytime you receive a call, your carrier will transmit over the phone line the calling party number (provided it does not hide its identification), and this number will be shown on the handset's display.

If you have missed call(s), the  will flash on the display. This unit can store up to 29 numbers.

PRIVATE: This message appears on the display when the incoming call is originated from a place where the local operator does not provide a naming service or when the caller assigned to hide sending their identification or if the number cannot be interpreted. Example: when the call originates from a place whose main operator can't be recognized by the network or when the call originates from another country.








### 4.4.1 View and dial a number from the list of identified numbers

- 1) Press the  key while in stand-by mode.
- 2) If there are available numbers, press the  or  button until you find the number you wish to call. If necessary, press the button  to get details of a call such as date and time.
- 3) Press the  key to dial the selected number.



Note: If there are no numbers in the list of Identified numbers, the display shows EMPTY.

### 4.4.2 Save or delete numbers from the list of Identified Numbers

- 1) Press the  key while in stand-by mode.

- 2) Press the  or  keys until you find the desired option.
- 3) When the desired number is displayed, press the  key.
- 4) Press the  or  keys until you find the desired option.
  - a. ADIC. AGENDA : allows you to add the number in your phone book. For more details see chapter AGENDA.
  - b. DELETE: allows you to delete selected number from the Identified Number List.
  - c. DELETE ALL: Allows you to delete the entire contents of Identified Number List.
- 5) Press the  button to confirm your choice.
- 6) Press the  button to exit this menu and return to the stand-by mode.

#### 4.5 Key Lock

This function locks the keypad. When it is active, you can usually answer calls by pressing the  key. During a call, keys function normally and when the call ends pressing the  key will reactivate the lock automatically. To lock the keypad from the Stand-by mode, press **#0\*** (sharp) and hold until you hear a long beep confirmation. HS LOCKED will be displayed when the lock is active. To unlock the keypad, press the **#0\*** key again (sharp) until you hear a long beep confirmation.

#### 4.6 Speakerphone

During a call you can turn on the handset's speakerphone mode. On this mode you can place the handset on a surface (e.g. a table) and enjoy the comfort of using it hands free.

To turn on the speakerphone, press the  button during a call.

To turn off the speakerphone without terminating a call, press the  button again.


##### Note:

Make sure that the speakerphone is turned off before putting the handset close to your ear, as high volume may damage your hearing.

#### 4.7 Flash



During a call you can send a "flash" by pressing the key .

This feature is normally used to access special services such as call waiting or perform the transfer / query when connected to a PBX.

Pressing the key  during a call will show the message F on the display.

#### 4.8 MUTE function

During a conversation, you can temporarily turn off the microphone so the person on the other line won't hear you.

To turn on the mute, press the  **C** key during a conversation and the icon  will appear on the display.

To turn off the mute, press the key  **C** again.

## 4.9 Pause




The pause is useful when accessing Audible Response Units (or URA), as automatic systems of banks. Pause inserts a delay of about 3 seconds.

If you want to insert a pause during dialing or when storing a number in memory, press and hold for 2 seconds.

## 5 Basic Settings

### 5.1 Adjusting the Audio Volume














During a conversation, you can change the audio or speakerphone volume in 5 different levels.

- 1) Press the key  once.
- 2) Press the  or  buttons to change the volume

### 5.2 Configuring the Ringer














You can select different tones according to the origin of the call, internal or external. Internal call is a way of communicating between extension handsets registered on the same base, it does not use the service provider's telephone line. External call is a call using the service provider's telephone line. The following steps describe how to configure and tune the volume for each call type described above.

#### 5.2.1 Ringer melody

- 1) Press the key .
- 2) Repeatedly press the  or  buttons until you find the CONF option. Mono, then press the key .
- 3) Press the  or  keys until you find the CONF option. CAMP, then press the key .
- 4) Press the  or  buttons to choose between CAMP. EXTERNAL or CAMP. INTERNAL. then press the key .
- 5) Press the  or  keys until you find the desired option, then press the key  to confirm.



There are 10 different melodies available. The handset plays while selecting a melody.

#### 5.2.2 Ringer volume

- 1) Press the key .
- 2) Repeatedly press the  or  buttons until you find the CONF option. Mono, then press the key .
- 3) Press the  or  keys until you find the CONF option. CAMP, then press the key .
- 4) Press the  or  keys until you find the VOLUME option, then press the key .
- 5) Press the  or  keys until you find the desired volume level, then press the  button to confirm.











There are 6 available volume levels (including ringer option off). The handset plays while selecting a volume level.

**Notes:**

- When the volume is set to OFF, the handset will show the icon  on the display.
- You can also turn on and turn off the ringer by holding down  button.

### 5.3 Selecting language











The handset supports several languages, with this feature you can change the language used in the display and menu messages. To change the language, follow below instructions:

- 1) Press the key .
- 2) Repeatedly press the  or  buttons until you find the CONF option. Mono
- 3) Then press the button  to select this option.
- 4) Repeatedly press the  or  buttons until you find the LANGUAGE option.
- 5) Then press the  button to select this option.
- 6) Repeatedly press the  or  buttons until you reach the desired language;
- 7) Press the  button to select the language. You will hear a beep confirming your selection.

### 5.5 Assigning a name to the handset












When registered to the base, the handset sets a default name that will be displayed during stand-by mode. The default name is "Handset X", where X is the number of the

handset for internal calls. To change the handset name, follow below instructions:

- 1) Press the key .
- 2) Repeatedly press the  or  buttons until you find the CONF option. Mono, then press the key .
- 3) Then press the  button to select this option.
- 4) Press the  or  keys until you find the NAME mono option.
- 5) Then press the  button to select this option.
- 6) Using the alphanumeric keys, enter a name up to 9 characters. In case of error in typing, press the  key to delete the previous character.
- 7) Press the  button to confirm the name then exit. The handset name will be changed.











## 5.6 Auto Answer

This feature allows you to answer calls automatically even when the handset is removed from the base. There is no need to press any button to perform the service. To enable or disable the Auto Attendant, follow below instructions:

- 1) Press the key .
- 2) Repeatedly press the  or  buttons until you find the CONF option. Mono, then press the key .
- 3) Then press the  button to select this option.
- 4) Press the  or  buttons until you find TAD option. AUTO.
- 5) Then press the  button to select this option.
- 6) Press the  or  buttons to choose between ON and OFF, to enable or disable the function.
- 7) Press the  button to confirm the desired option. You will hear a beep confirming your selection.





## 5.7 Dialing mode







You can change the dialing mode, choose between Pulse and Tom.

- 1) Press the key .
- 2) Repeatedly press the  or  buttons until you find the SETUP option. BASE.
- 3) Then press the  button to select this option;
- 4) Press the  or  keys until you find the DISC MODE option.
- 5) Then press the  button to select this option.
- 6) Press the  or  buttons to switch between TOM and PULSE.
- 7) Press the  button to confirm the desired option. You will hear a beep confirming your selection.

## 5.8 Flash Time

You can change the flash time by following below steps:

- 1) Press the key .
- 2) Repeatedly press the  or  buttons until you find the SETUP option. BASE.
- 3) Then press the  button to select this option.














- 4) Press the  or  keys until you find the SETUP option. FLASH.
- 5) Then press the  button to select this option.
- 6) Press the  or  buttons to switch between 100 or 300.
- 7) Then press the  button to confirm your choice.

**Note:**

Flash options are equivalent to short and long, 100 milliseconds and 300 milliseconds respectively.

## 5.9 Tones and Alerts











You can turn on or off key tones when pressed, low battery alert or warning sign of a weak base.

- 1) Press the  key.
- 2) Repeatedly press the  or  buttons until you find the SETUP option. Mono.
- 3) Press the  key to select this option.
- 4) Press the  or  keys until you find the SETUP option. TOM.
- 5) Then press the  button to select this option.
- 6) Press the  or  buttons to select among TOM KEYS, BAT LOW or NO SIGNAL.
- 7) Then press the  button to confirm selection.
- 8) Press the  or  buttons to switch between ON and OFF.
- 9) Then press the  button to confirm selection.

**Note:**

For normal use, it is recommended to leave the pitch on keys, as this aides in using device.


## 5.10 Setting Date and Time

- 1) Press the  key.
- 2) Repeatedly press the  or  buttons until you find the SETUP option. Mono.
- 3) Press the  key to select this option.
- 4) Press the  or  keys until you find the DATE AND TIME option.
- 5) Press the  key to select this option.
- 6) Press the  or  keys until you find the options CONF. DATE and CONF. TIME.
- 7) Press the  button to confirm selection.

**Note:**





Time information should be in the standard 24 hours (00:00 to 23:59).  
When the base was turned off, you must set the time again after restart.

## 6 Advanced Features


For all instructions in this manual, assume that the handset is in stand-by mode. To put it in stand-by mode, briefly press the .

### 6.1 Navigation Menu

To access the menu option:

- 1) Press the key .
- 2) Repeatedly press the  or  buttons.
- 3) Then press the  button to confirm selection.

To return to stand-by mode:

Pressing the key  returns to stand-by mode. Pressing the ESC key from any menu item (not applicable to the number or text entry modes), the handset returns to previous menu screen. The handset also returns to stand-by mode when no key is pressed for 20 seconds.

### 6.2 Map menu

Call Log	Received	ADD To PB1
		Delete?
	Deleted	ADD To PB1
		Delete?
Phone Book	List	Name
	New Entry	Number
	Edit	Ring
	Rec'd	
	Del	
	Rec'd	
	Delete All	
	Mem. Status	Used/Total
ES Setting	Delete HS	
	Ring	Melody
	Setup	Volume
	Call Mode	Tone
	Flash	Pulse
	Time	Time1
	Time	Time2
	Modify PIN	
Nemo	On	
	Off	
ES Default		

ES Setting	Area	On	Screen
		Off	
	Ring	On Ring	
	Setup	On Ring	
		Volume	
	Tone	On Tone	On/Off
	Setup	On/Off	On/Off
		Range Alarm	On/Off
	Language		
	Auto	On	
	Answer	On	
	Barring	On	Number 1 To 4
		Off	
	Area Code	On	
	Category	On	
Group	00000000		
Tone	00000000		
Control	00000000	00000000	
Setup	Auto		
Base	Base 1 To 4		
PS Default			
Registration	Base 1		
	Base 2		
	Base 3		
	Base 4		
Message	Delete All		
	Memo		
TSM (Only for models with voice mail)		On/Off	
	Set DGN	0000	0000
	TSM Alert	On/Off	
	Set Ring	TS1-9	
	Language 3.E		
	TSM PRL		
TSM Default			



### 6.3 Character Map













To use a specific alphanumeric character, press one or more times a given key until the desired character appears. Press the key once for the first character, twice for the second and so on. This function is used when you want to include a name in the directory, name of the handset, etc.

Below table illustrates the characters available and how to locate them.


KEY	Characters in the order shown on the display				
	1st press	2nd press	3rd press	4th press	5th press
1	+	-	/	1	
2	A	B	C	2	
3	D	E	F	3	
4	G	H	I	4	
5	J	K	L	5	
6	M	N	O	6	
7	P	Q	R	S	7
8	T	U	V	8	
9	W	X	Y	Z	9
0	SPACE	_			

**6.4 Agenda** The handset phonebook allows you to store frequently used numbers so you can make calls quickly without the need to manually enter the number. You can store up to 50 contacts with name and number.





#### 6.4.1 Adding contacts on the agenda

- 1) Press the key .
- 2) Repeatedly press the  or  buttons until you find AGENDA option.
- 3) Then press the  button to select this option.
- 4) Press the  or  buttons until you find the NEW REG option.
- 5) Then press the  button to select this option.
- 6) The display will show the message NAME ?, type the name you want to save then press the  button to confirm the name.
- 7) The display will show the message NUMBER ?, type the number you want to save then press the  button to confirm.
- 8) The display will show the message MELODY x, where x is the current melody number. Press the  or  keys until you find the desired melody to play when this contact calls you.
- 9) Press the  button to confirm.





**Note:**

In case of error while typing (character or number), press the key  to delete the last digit.












## 6.4.2 Viewing contacts on the agenda

- 1) Press the key  while on stand-by mode.
- 2) Repeatedly press the keys  or  until you find the desired name.
- 3) Press the button  again to select the name and see its number.












## 6.4.3 Dialing a contact from the phonebook

- 1) Press the key  while on stand-by mode.
- 2) Repeatedly press the keys  or  until you find the desired name.
- 3) Press the button  to dial number of selected contact.









## 6.4.4 Changing contacts on the agenda

- 1) Press the key  .
- 2) Repeatedly press the  or  buttons until you find AGENDA option.
- 3) Then press the button  to select this option.
- 4) Press the  or  buttons until you find the EDIT option. REG.
- 5) Then press the button  to select this option.
- 6) Enter the new name or new number then confirm by pressing  key.
- 7) The display will show the message MELODY x, where x is the current melody number. Press the  or  keys until you find the desired melody to play when this contact calls you.
- 8) Press the button  to confirm.








## 6.4.5 Deleting a contact from the phonebook

- 1) Press the key  .
- 2) Repeatedly press the  or  buttons until you find AGENDA option.
- 3) Then press the button  to select this option.
- 4) Press the  or  buttons until you find the REG DELETE option.
- 5) Then press the button  to select this option.
- 6) Press the  or  keys until you find the contact you want to delete.
- 7) Press the key  then the phone will request a new confirmation.
- 8) Then press the button  to confirm.

## 6.4.6 Deleting all phonebook entries

- 1) Press the key  .
- 2) Repeatedly press the  or  buttons until you find AGENDA option.
- 3) Then press the button  to select this option.
- 4) Press the  or  buttons until you find DELETE ALL option.
- 5) Then press the button  to select this option, then the phone will request a new confirmation.
- 6) Then press the button  to confirm.




## 6.4.7 Checking the capacity of the agenda

- 1) Press the key  .
- 2) Repeatedly press the  or  buttons until you find AGENDA option.
- 3) Then press the button  to select this option.
- 4) Press the  or  buttons until you find the STATE MEM option. Then press the button  to select this option., then the phone will display on XX / 50 display, where XX is the number of saved contacts and 50 is the maximum.



## 6.5 Conference, Transfer and Internal Call

If you have more than one handset registered on the same basis, you can make internal calls, transfer external calls to other handsets or hold conference to 3 people with two handsets and an outside call.

### 6.5.1 Performing an Internal Call



- 1) Press the key  .
- 2) Enter the handset number you want to call (1-5).
- 3) If the number entered is valid, the called handset will ring and the display will show the message CHAM INT X, where X is the number of the calling handset.
- 4) To answer an internal call press the button  .
- 5) To end the call press the key  .

#### Note:

If there is an incoming external call during an internal call, the handset will notify you of the call. The user must press the button  to end the call and then press the key  to answer the incoming call.



### 6.5.2 Consultation between handsets

During an external call, you can switch to an internal call by following below procedure:

- 1) During an external call, press the key  .
- 2) Enter the handset number which you want to call (1-5).
- 3) You can talk to the called handset if it's available. When you want to return to the external call simply press the key  .




### 6.5.3 Call Transfer between Handsets

You can transfer calls between handsets registered to the same base.

- 1) During an external call, press the key  .
- 2) Enter the handset number to which you want to transfer (1-5).
- 3) Transfer the external call by pressing the key  .









### 6.5.4 Performing 3-Way Conference

The 3-way conference can be held between an external call and two handsets.

- 1) During an external call, press the key  .
- 2) Enter the handset number you want to hold conference with (1 to 5).
- 3) When the other handset answers, press  and hold for 2 seconds to start the conference.
- 4) Simply press the button  to leave the conference, normally the call will continue between the other handset and the external call.

## 6.6 Reset Handset

This function allows you to restore all factory default settings for the handset.









- 1) Press the key  .
- 2) Repeatedly press the  or  buttons until you find the SETUP option. Mono.
- 3) Then press the button  to select this option.
- 4) Press the  or  buttons until you find the RET option. CONF. FAB.
- 5) Then press the button  to select this option.
- 6) The display will show the PIN message ?, prompting you to enter the current PIN code (default PIN code is 0000 factory). After entering your PIN, press  to confirm.

If the entered PIN is correct all factory settings will be restored, otherwise if PIN is incorrect, you'll hear a warning beep sound and nothing will be changed. After rebooting, the handset will return to stand-by mode.

## 6.8 Handset Registration and Cancellation

If you buy extra handsets separately, you can register up to 5 handsets on the same base, thus allowing all these handsets to share a single telephone line service.










### 6.8.1 Registering a handset in D801 base (Procedure 1)

- 1) Remove power of the base where you want to register the handset and place it back after 5 seconds. This will put the base in registration mode for 3 minutes.
- 2) Press the handset  key while on stand-by mode.
- 3) Repeatedly press the keys  or  until you find the REGISTRATION option.
- 4) Press the key  to select this option.
- 5) Press the  or  buttons to choose which will be the base number for the handset. There are four bases available for each handset (1 to 4).
- 6) Press the button  to select the desired base.
- 7) The display will show the PIN message ?, asking you to enter the PIN code (the default PIN code at the factory is 0000).
- 8) After entering the PIN, press  to confirm. The display will then show BASE SEARCH message and begin searching for the base. If the PIN is incorrect you will hear a warning beep sound and nothing will be changed, otherwise if connection is successful, you will hear a confirmation beep.

**Note:**

If the base is not found, the REG FAILED message will appear briefly on the display. It is suggested to repeat the registration procedure until you achieve successful connection.

### 6.8.2 Registering a handset in the D801









- 1) Press  and hold for 10 seconds the button located at the base. This will put the base in registration mode for 3 minutes.
- 2) Press the  key while on stand-by mode.
- 3) Repeatedly press the keys  or  until you find the REGISTRATION option.
- 4) Press the key  to select this option.
- 5) Press the  or  buttons to choose which will be the base number for the handset. There are four bases available for each handset (1 to 4).
- 6) Press the  button to select the desired base.
- 7) The display will show the PIN message ?, asking you to enter the PIN code (the default PIN code at the factory is 0000)
- 8) After entering the PIN, press  to confirm. The display will then show BASE SEARCH message and begin searching for the base. If the PIN is incorrect you will hear a warning beep sound and nothing will be changed, otherwise if connection is successful, you will hear a confirmation beep.

**Note:**

If the base is not found, the REG FAILED message will appear briefly on the display. It is suggested to repeat the registration procedure until you achieve successful connection.

### 6.8.3 Cancel handset registration

This function allows you to unregister a handset from the main base. This can be useful when you want to replace a lost handset for example.


- 1) Press the handset key  in stand-by mode.
- 2) Repeatedly press the  or  until you find the SETUP option. BASE.
- 3) Then press the button  to select this option.
- 4) Press the  or  until you find the CANCEL option. REGIST.
- 5) The display will show the PIN message ?, prompting you to enter the main base PIN code (the default PIN code at the factory is 0000). After entering the PIN, press to  confirm.
- 6) Enter the number (1-5) of the handset you want to cancel the registration.
- 7) Then press the button  to confirm cancellation of the selected handset.







**Note:**

- If you choose to cancel a handset currently in use or a handset that does not exist, you will hear an alert beep for impossible action.

### 6.9 Changing the Pin

The PIN (personal identification number of English) is a password to basic settings. The factory default PIN is 0000. This password can be changed through the following steps:

- 1) Press the key .
- 2) Repeatedly press the keys  or  until you find the SETUP option. BASE.
- 3) Then press the button  to select this option.

- 4) Press the  or  keys until you find the MODIFY option. PIN.
- 5) Then press the button  to select this option.
- 6) The display will show PIN message ?, asking you to enter the PIN code of the current base (the default PIN code at the factory is 0000)
- 7) Press to  confirm.
- 8) Enter the new PIN.
- 9) Then press the button  to confirm.
- 10) You will be prompted to re-enter the new PIN, after that press the key  to reconfirm and exit. A confirmation message will be displayed.









**Note:**

- When changing the PIN, keep record of the new PIN to prevent future problems.
- If wrong PIN is entered, an error message will appear on the display.

## 6.10 Area code and subscriber Category

### 6.10.1 Area Code








The Local Area Code can contain up to 4 digits. When the phone receives the calling subscriber's identification number, he also gets the area code of that calling party. This function is to command the handset on which numbers should be hidden on the display during call identification thus enabling an easy redial.

- 1) Press the key .
- 2) Repeatedly press the keys  or  until you find the SETUP option. Mono.
- 3) Then press the button  to select this option.
- 4) Press the  or  keys to the AREA CODE option.
- 5) Then press the button  to select this option.
- 6) Enter the local area code and press the button  to confirm.

### 6:11 Zero Emission

In DECT systems, the base and the handset are exchanging signals at all times to maintain the communication link between them. Although this exchange of signals occurs at very low power levels, it can be totally canceled to reduce consumption and have an environment with low radiation levels. The NEMO function (No Emission Mode) halts the emission of signals between the base and the handset when the unit is on stand-by. To enable or disable the NEMO function, follow the instructions below:

- 1) Press the key .
- 2) Repeatedly press the keys  or  until you find the SETUP option. BASE.











- 3) Then press the button  to select this option.
- 4) Press the  or  buttons until you find the NEMO option.
- 5) Then press the button  to select this option.
- 6) Press the  or  buttons to switch between ON and OFF.
- 7) Press the button  to confirm selection.

**Note:**










- When the NEMO mode is activated and the handset is far from the base, it is possible for the base and handset to have poor connection.

## 6.12 Alarm

Handsets have alarm functions. To enable or disable the ALARM, follow the instructions below:











- 1) Press the key  .
- 2) Repeatedly press the keys  or  until you find the SETUP option. Mono.
- 3) Then press the button  to select this option.
- 4) Press the  or  buttons until you find the ALARM option.
- 5) Then press the button  to select this option.
- 6) Press the  or  buttons to switch between ON and OFF.
- 7) Press the button  to confirm the desired option.

If you choose to turn ON the alarm:

- a) Press the  or  buttons to adjust the TIME in 24 hour format.
- b) Press  to confirm.
- c) Press the  or  buttons to adjust MINUTES.
- d) Press  to confirm.
- e) Press the  or  buttons to switch between SNOOZE ON and OFF SNOOZE.
- f) Press  to confirm.

## 6.13 Contrast adjustment of the display











You can adjust the display contrast to make viewing more comfortable of information

- 1) Press the key  .
- 2) Repeatedly press the keys  or  until the SETUP option. Mono.
- 3) Then press the button  to select this option.
- 4) Press the  or  keys until you find CONTRAST.
- 5) Then press the button  to select this option.
- 6) Press the  or  buttons to select from level 1 to 8.
- 7) Press the button  to confirm the desired contrast level.

## 6.14 Base selection

The base selection feature is useful when you have more than one main base. Each main base supports up to 5 handsets simultaneously and each handset can be registered to up to 4 bases. In a situation where you have more than one main base, with AUTO mode, it is possible to configure the handset so that it registers automatically

to the base with better signal depending on its location. It will lose signal from previous base that has weaker signal.

- 1) Press the key .
- 2) Repeatedly press the keys  or  until the SETUP option. Mono.
- 3) Then press the button  to select this option.
- 4) Press the  or  keys until you find SEL BASE.
- 5) Then press the button  to select this option.
- 6) Press the  or  buttons to switch among the options AUTO, BASE1, BASE2, BASE3 or BASE4 ..
- 7) Press the button  to confirm the desired option.

**Note:**

-All bases where the handset is registered have a "+" on the right display (for example "base1 +"). If you have selected a base where the handset is not yet registered, a warning will be displayed and will request for another base.

















-When AUTO mode is ON and the handset is out of range from its current base, it will automatically seeks nearest strong base signal (On-going call will be interrupted).

-Before you can select a main base, the handset must be duly registered on that base as indicated in the chapter "Handsets Registration and Cancellation"

## 7 Answering Machine

Below functions and features are unique to D801 model.

### 7.1 Turning the Answering Machine

- 1) Press the key .
- 2) Repeatedly press the  or  buttons until you find the option SECRET ELETR, then press the key .
- 3) Press the keys  or  until you find the option CONF. S.E., then press the button .
- 4) Press the keys  or  until you find the option IF ON / OFF, then press the key .
- 5) Press the buttons  or  to switch between the ON and OFF options, then press the  button to confirm.
- 6) If you choose to turn ON the answering machine, press the  or  buttons to select from options MENS. ATEND1 and MENS. ATEND2, then press the button  to confirm.



**Note:**

- MMENS. ATEND1 and MENS. ATEND2 are the two available greetings. The Outgoing Message 1 should be used when you want caller to leave a message while Outgoing Message 2 should be used when you don't want caller to leave messages.
- If the phone's memory is full, the answering machine will only play the Outgoing Message 2, as this will not allow the caller to leave a new message.

## 7.2 Answering Machine Greetings

Whereas the answering machine is on, it will automatically answer the call after the set amount of touches when:



a) The greeting 1 (MENS. TAD 1) is active. In this case after greeting the caller will hear a beep and then you can leave a message up to 3 minutes.

If caller remain silent for 8 seconds, the answering machine will end the call automatically.

When there are new messages saved in memory, the base display will flash showing the number of new messages.

b) The greeting 2 (MENS. TAD 2) is active. In this case after greeting the caller will hear a beep and the call will be disconnected automatically preventing the caller to leave a message.

While the answering machine is engaged to a call, you can answer or intercept the call via the handset:

- 1) To answer the call, press the key  .
- 2) To end the call, press the key  .

**Note:**

When user answers a call while the answering machine is working, recording will stop and will not be saved in memory.











## 7.3 Configuring the greetings









Your answering machine has two pre-recorded greetings. Each greeting is not more than 2 minutes long.

MENS. ATEND1 allows the caller to leave a message.

MENS. ATEND2 does not allow the caller to leave a message.

To choose the desired greeting follow these steps:

- 1) Press the key  .
- 2) Press the  or  buttons repeatedly until you find the SECRET option. ELETR, then press the key  .
- 3) Press the  or  keys until you find the CONF option. S.E., then press the key  .
- 4) Press the  or  keys until you find the CONF option. MSG., Then press the key  .










- 5) Press the  or  keys until you find the options MENS. ATEND1 and MENS. ATEND2, select one from the two greetings then press the button  to confirm.
- 6) Press the  or  keys until you find the desired option;
  - a. PLAY: the phone plays the selected greeting.
  - b. RECORD: Allows the user to record a personalized greeting.  
The answering machine will play a message asking for the user to start recording after the warning sound, press  to end.
  - c. CONF. FAB.: Returns the selected greeting to the factory setting. The phone will ask for confirmation, press  to confirm or  to return to the previous menu.

#### 7.4 alert messages

This feature allows you to enable an alert tone whenever a new message is saved to the answering machine memory.

Enabling this feature, the base will alert you every 30 seconds when there is a new message.














To enable or disable the message alert, follow below steps:

- 1) Press the key .
- 2) Press the  or  buttons repeatedly until you find the SECRET option. ELETR, then press the key.
- 3) Press the  or  keys until you find the CONF option. S.E., then press the key.
- 4) Press the  or  keys until you find the ALERT SE option, then press the key.
- 5) Press the  or  buttons to select between ON and OFF options, then press the button.

#### 7.5 Number of rings before answering

The number of rings before answering feature can be set from 2 to 9 rings or you can set it to intelligent mode. When using the intelligent mode, if there is no new message, the answering machine answers after the 5th ring and if there is already new message, it will function after the 2nd ring.












Your answering machine's default factory setting is on the 3rd ring. To set the number of rings before answering, follow below steps:

- 1) Press the key .
- 2) Press the  or  buttons repeatedly until you find the SECRET option. ELETR, then press the key .
- 3) Press the  or  keys until you find the CONF option. S.E., then press the key .
- 4) Press the  or  keys until you find the CONF option. RINGS, then press the key .
- 5) Press the  or  buttons to select from 2 to 9 or ATEN options. INTEL., Then press the button  to confirm.

#### 7.6 Password Configuration for Remote Access















The password for remote access consists of 4 digits.

To set the password for remote access, follow below steps:

- 1) Press the key .
- 2) Press the  or  buttons repeatedly until you find the SECRET option. ELETR, then press the key .
- 3) Press the  or  keys until you find the CONF option. S.E., then press the key .
- 4) Press the  or  keys until you find the PIN SE option, then press the key .
- 5) The display will show the current password.
- 6) Using the keypad, type the new password then press the button  to confirm.

## 7.7 language service














The answering machine has voices in 3 languages: Portuguese, English and Spanish  
To change the language, follow below steps:

- 1) Press the key .
- 2) Press the  or  buttons repeatedly until you find the SECRET option. ELETR, then press the key .
- 3) Press the  or  keys until you find the CONF option. S.E., then press the key .
- 4) Press the  or  keys until you find the SE LANGUAGE option, then press the key .
- 5) Press the  or  buttons to select among options PORTUGUESE, ENGLISH AND SPANISH.
- 6) Press the button  to confirm or press  to return to the previous menu.

## 7.8 Base ringer

When the handset is not charging at the base, it also sounds when there is a call.  
The following steps describe how to configure and tune the ringer volume of the base.










### 7.8.1 Ringer Melody

- 1) Press the key .
- 2) Repeatedly press the  or  buttons until you find the CONF option. BASE, then press the key .
- 3) Press the  or  keys until you find the CONF option. CAMP., Then press the key .
- 4) Press the  or  keys until you find the MELODY option, then press the key .
- 5) Press the  or  keys until you find the desired melody, then press the button  to confirm.

There are 10 different melodies available. The handset plays while selecting a melody.

### 7.8.2 Ringer volume

- 1) Press the key .
- 2) Repeatedly press the  or  buttons until you find the option CONF. BASE, then press the key .








- 3) Press the  or  keys until you find the CONF option. . CAMP, then press the key  ;
- 4) Press the  or  keys until you find the VOLUME option, then press the key  ;
- 5) Press the  or  keys until you find the desired option, then press the key  to confirm

There are 6 available volume levels (including ringer option off). While selecting the volume, the handset will play your selection.

## 7.9 Messages









### 7.9.1 Reproducing the recorded messages

When a new message was recorded on the answering machine, the display shows " XX / YY MSGS". XX represents the number of new recorded messages and YY is the total number of messages (new and old).

- 1) Press the key  .
- 2) Press the  or  buttons repeatedly until you find the SECRET option. ELETR, then press the key  .
- 3) Press the  or  keys until you find the MESSAGE option, then press the key  .
  - a. If there are new messages, the phone will play back these messages from oldest to newest.
  - b. If there are only old messages, the phone will play back these messages from oldest to newest.
  - c. If there is no message, the phone will inform you that there are no messages.





### 7.9.2 Deleting all recorded messages





All recorded messages can be deleted at once. This feature will erase all messages that were already heard but new messages will be retained and not deleted.

- 1) Press the key  ;
- 2) Press the  or  buttons repeatedly until you find the SECRET option. ELETR, then press the key  ;
- 3) Press the  or  keys to DELETE ALL option,
- 4) Then press the button  to select this option, then the phone will request a new confirmation;
- 5) Press to confirm  or press Esc to return to the previous menu.

### 7.9.3 Writing a comment












Your answering machine can record messages. The messages are like new messages and can be played back later. You can record messages up to 3 minutes long.

- 1) Press the key  .
- 2) Press the  or  buttons repeatedly until you find the SECRET option. ELETR, then press the key  .

- 3) Press the  or  keys until you find the MESSAGE option.
- 4) Press the button  to select this option, then the phone will ask you to start recording your message.
- 5) Press  to confirm or press Esc to return to the previous menu.

### 7.10 Returning the answering machine to factory settings

You can return your answering machine to the initial default settings. To do this, follow below steps:

- 1) Press the key .
- 2) Repeatedly press the  or  buttons until you find the option; SECRET. ELETR, then press the key .
- 3) Press the  or  keys until you find the CONF option. S.E., then press the key .
- 4) Press the  or  keys until you find the RET option. CONF. FAB, then press the key .
- 5) The display will show PIN message, asking you to enter the PIN code of your base (the default PIN code at the factory is 0000).
- 6) Press the button  to confirm or press Esc to return to previous menu.

### 7.11 Settings answering machine through the BASE

#### 7.11.1 Diagram of keys



#### 7.11.2 Turn on or off the answering machine

Briefly press the button  to turn on or off the answering machine.

#### 7.11.3 Base display

When the answering machine is ON, the display will show either "CL" or "XX", where XX represents the number of stored messages.

When the display is off, it will show "--".

When the memory is full, the display will show "FL" and no new message can be recorded.

#### 7.11.4 Recording Memo

- 1) While the answering machine is ON, hold the key **■/⏻** to select between greetings A1 and A2, MENS. ATEND1 and MENS. ATEND2 respectively. For more information see "Configuring the Greetings".
- 2) Hold down the key **⏮** and start recording after the beep.
- 3) To end the recording press the key **■/⏻**.

**Note:**

When the memory of the answering machine is full, only the greeting 2 (MENS. ATEND2) can be selected.

#### 7.11.5 Play the Active Greeting

- 1) While the answering machine is ON, press the button. **⏮** .

#### 7.11.6 delete a memo

If necessary, you can delete a recorded greeting.

- 1) While the answering machine is ON, hold the key **■/⏻** to select between greetings A1 and A2, MENS. ATEND1 and MENS. ATEND2 respectively.
- 2) Press the **⏮** button to start playing the greeting you want to delete.
- 3) While the greeting to be deleted is playing, press and hold **⏮** until you hear a beep, then press the **⊗** key to clear.

#### 7.11.7 Setting the number of rings before answering

- 1) Press and hold **▲▼** for 2 seconds. The base will inform the current number of rings.
- 2) Press the **▲▼** or **▲<sup>m</sup>** keys to select from 2 to 9 or SA.
- 3) Press **▶/||** to save the change or press **■/⏻** to cancel.

**Note:**

If no key is pressed for 5 seconds, the answering machine will return to stand-by mode.

#### 7.11.8 Checking password for remote access

- 1) Press and hold PIN **▲<sup>m</sup>** for 2 seconds. The base unit will play back the current password and the display will show the first digit of the password.
- 2) Press **■/⏻** to exit.

#### 7.11.9 Password Configuration for Remote Access

The default factory PIN for remote access is 0 0 0 0. To change this password from the base of your answering machine, follow below instructions:



- 1) Press and hold PIN ▲<sup>ms</sup> for 2 seconds. The base unit will play back the current password and the display will show the first digit of the password.
- 2) To choose the first digit, press the buttons ▲▼ or ▲<sup>ms</sup> to select a number from 0 to 9.
- 3) Press and hold ▲<sup>ms</sup> for 2 seconds to set the first digit.
- 4) To choose the second digit, press the buttons ▲▼ or ▲<sup>ms</sup> to select a number from 0 to 9.
- 5) Press and hold ▲<sup>ms</sup> for 2 seconds to set the second digit.
- 6) To choose the third digit, press the buttons ▲▼ or ▲<sup>ms</sup> to select a number from 0 to 9.
- 7) Press and hold ▲<sup>ms</sup> for 2 seconds to set the third digit.
- 8) To choose the fourth and final digit, press the buttons ▲▼ or ▲<sup>ms</sup> to select a number from 0 to 9.
- 9) Press and hold ▲<sup>ms</sup> for 2 seconds to set the fourth digit. You will receive a confirmation alert and the base will play the new remote access PIN.

**Note:**








If no key is pressed for 5 seconds the answering machine will return to stand-by mode and no changes will be saved.

#### 7:11:10 Recording a Message through the Base

To record a message through the base, follow the instructions below:


- 1) Press and hold  for 2 seconds and start recording the message after the beep.
- 2) To end the recording press the key .

#### 7:11:11 Playing recorded messages through the Base

- 1) Press  to start playback of messages. The answering machine will inform the number of new / old messages and will start playing from the oldest.
- 2) During playback, you can fast forward, rewind or stop.
  - a. To return to the beginning of the message playing, press the key .
  - b. To return to the previous message, press the key  twice.
  - c. To stop playing messages, press the key .
  - d. To pause playback of messages, press the key . Press again to resume playback.
  - e. To advance to the next message press .
  - f. To delete the message running press .

The answering machine plays back a confirmation message.

#### 7:11:12 Delete All Messages

Press and hold  for 2 seconds to delete all old messages that were already heard. New messages will be retained and not deleted.

#### 7:12 Remote operation

The D801 allows remote access, meaning you can have access to your messages from anywhere, you just have to call your answering machine.

To use the remote access feature, follow below instructions:

- 1) Call your answering machine
- 2) The answering machine will function, play the greeting and then you will hear a beep.
- 3) After the beep type \*\*\* to access the remote mode.
- 4) The answering machine will prompt you to enter the remote access 4-digit PIN (the default PIN from the factory is 0 0 0 0).
- 5) If the password is correct the answering machine plays back a message asking you to press the digit 1 to listen to the Main menu

**Note:**

To use remote access, you should call the answering machine from a phone that works on TOM. Old phones that dial in PULSE mode cannot remotely access your answering machine.



## 8. Product Features

Technology DECT 1.9GHz

DTMF and FSK Caller ID \*

Speakerphone

Main Base can support up to 5 handsets

Calendar with up to 50 entries

Zero Emission Mode NEMO (No Emission Mode)

Call barring service to 4 numbers

Redial for the last 10 calls

6 Volume Levels (including off)

Area code Setting

Internal calls and call forwarding

3-Way Conference

Redial, Flash, Pause and Mute

Pulse or Tone Dialing Mode

Adjustable flash time

Display Contrast Adjustment

Alarm

Keypad lock

9 selective ringer melodies and assignable to contacts

- 16 languages available
- Name the customizable display
- Supports up to 4 bases per handset
- Call duration on display
- Display with backlight
- Call waiting
- Pre-dial
- Low battery consumption
- Stores up to 29 incoming calls
- Key Tones
- Low battery Alert
- Low Signal Alert

### Unique features of the D801:

- Answering Machine
- Capacity of up to 59 messages
- Remote access
- Recording
- 2 greetings
- Alert for new messages
- Intelligent Service
- 3 Greeting languages
- 10 ringer melodies and 6 Volume Levels (including off) for Base

#### Note:

You must subscribe to your service provider for caller ID and call waiting features for these functions to be available on the phone.

## 9. Technical Specification

Frequency of operation	1.91~1.92Hz
number of channels	60 duplex channels
potential of the carrier	
Module	GFSK
channel width	$\leq \pm 50$ KHz
Total charge time	16hours
Room temperature	0°C ~ 40°C
Humidity	0% ~ 90%
Weight(g)	Base=130/telephone handset=140
Dimension(mm)	Base=138x74x87/telephone handset=128.9x43x26 Ni-MH AAA
Feeding	Base:6Vdc-600mA/Telephone handset2x1.2V-600mAh

## 10. Troubleshooting

Symptom	Action
Handset does not ring when called.	Check if the telephone line cord (RJ 11) is connected correctly to the Base unit.
	Check if the Base unit has power.
	Check if the ring volume level selected is in "OFF" level.
	Check for dial tone.
	Check if you have good connection with the Base unit.
No dial tone Can't dial Can't hear anything on the handset earpiece Your called party can't hear you	Check if telephone line cord (RJ 11) is connected correctly to the Base unit.
	Check if the RJ11 is corroded.
	Check the handset keypad for any liquid that may cause a short circuit.
	Check for any buttons that are stuck in a pressed position.
	If connected via modem-phone splitter, answering machine, fax machine or PABX, disconnect from these and connect the unit directly to the main line.
Check if you have good connection with the Base unit.	
Cannot hear the voice of your calling party clearly.	Check and adjust the handset volume.
Nothing appears on the handset display.	Make sure correct kind of batteries are inserted. The unit uses two (2) pcs. AAA batteries.
	Check batteries if placed on correct polarity i.e. (+) to (+) and (-) to (-).
	Try to replace batteries with new ones.
Handset Display is ON but information is not clear or displays correctly.	Try to replace batteries with new ones.
	Reset the Handset unit. Refer to 6.6 Reset Handset procedure.

Symptom	Action
Number is not displayed on the Handset when there is incoming call.	Note: In order for your CALLER ID telephone to be able to display incoming call numbers, you should be registered with your service provider's CALLER ID service. To know if you are registered with this service, please contact your service provider.
	Allow the phone to ring for few seconds as minor delay in identification is acceptable.
	Check if you have good connection with the Base unit.
Cannot make outgoing calls through call back feature.	Check if you have set an incorrect area code.
	Reset the Handset unit. Refer to 6.6 Reset Handset procedure.
Nothing appears on the base display.	Make sure that the plug is connected properly to the electric outlet.
	Make sure that the power cord is plugged properly to the base.

## 11. Warranty certificate

This Warranty Certificate is an additional advantage offered by COSUN to customer, however, for it to be valid, it is essential the legible copy is presented without amendments or erasures, invoice purchase the product, which must be broken down clearly and individualized in the body of this Note. Failure to follow these conditions return in vain what is provided in this warranty document. So the following warranty conditions are expressed:

1. This warranty stipulates that all parts, parts and components except those described in item 2, are guaranteed against any defect within the manufacturing of 365 (three hundred and sixty five) days, which is the sum the period of law and the contractual guarantee offered by COSUN, starting from the date of issue of the purchase invoice, which shall form an integral part this CERTIFICATE.

2. The rechargeable battery, power adapter and communication cable are exception to the time limit mentioned in item 1. These items are warranted manufacturing defects for ninety (90) days from the date of issuance of the purchase invoice, as provided by the Protection Code Consumer.

3. 3. It is agreed that this warranty completely loses its validity if occur of the following hypotheses expressed:

- a) If the product has been altered, defaced, tampered or corrupted; if the product is examined, adjusted or repaired by anyone not authorized by COSUN
- b) If the product identification stamps or its modules present signs of tampering, damage or are missing;
- c) If any piece, part or component added to the product to characterize as not genuine; Damage caused by transportation or poor packaging, damage
- d) Damage caused by liquids, chemicals, batteries leak, the presence insects, waste or foreign objects inside, poor maintenance or use, handling or incorrect installation;
- e) In the event the connection of the product in different electrical voltage specified or that is unstable.

4. Excluded from this warranty are eventual defects resulting from natural wear of the product, abuse or have suffered damage by accidents, natural agents (lightning, floods, etc.) or even by the negligence of the Lord in meeting the Consumer user manual instructions.

5. This warranty does not cover home care expenses with insurance and transport..

6. Even in the event of default of manufacturing, this warranty does not cover loss of moral, estimated or copyright value. In no event will refunded any losses caused by loss of data, information or any damage resulting from lost profits.

Reading, understanding and compliance with instructions and determinations of literature accompanying the product are integral parts of this certificate guarantee.

