



**PLDT**

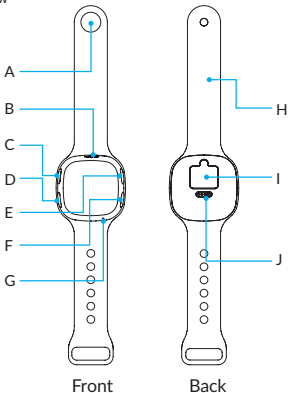
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## Kid's Smart Watch Quick Start Guide



# Know your watch

## Overview



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A Watch-button

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B Speaker



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C Volume + **On the Home screen:** Press to enter the call list, press again to choose contacts.  
**In the List mode:** Press to increase the volume or page up.

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D Volume - **In the List mode:** Press to decrease the volume or page down.  
When you have an incoming voice call, short press to answer.  
Press for 3 seconds to start recording.

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E SOS key 	<b>Emergency calls:</b> Long press the 'SOS' key for at least 3 seconds.
F Power key 	<ul style="list-style-type: none"> <li>• Power on/off</li> <li>• When you have an incoming call, short press to reject the call.</li> <li>• On the Home screen, short press to enter the volume mode.</li> <li>• On all screens other than Home, short press once to go back.</li> <li>• Long press the button for at least 8 seconds to initiate a system reboot.</li> </ul>
G Microphone	
H Wristband	
I SIM slot	
J Charging (Pogo pin input port)	

**Note:**

- The screen will light up by pressing any key.
- Watch only supports GPRS network and Nano SIM card without encrypting PIN code.

**Screen**



# Basic operations on your watch

## Power on/off

Press and hold the **Power key** for 3 seconds to power on/off your watch.

Press and hold the **Power key** for 8 seconds to reboot when your watch crashes.

## SOS

Press and hold the **SOS key** for 3 seconds on any screen (except the incoming/ongoing/dialing call screen) to call ten key family members.

1. It will attempt to dial 10 chosen numbers in turn. If there is no answer within 10 seconds, it will move onto the next number in the list until a call successfully connects. If the 10 numbers failed to answer the call, SOS feature will instead attempt to dial 911 (Emergency services).
2. If a SIM card is not inserted, or if the watch does not have a signal, the SOS feature will instead attempt to dial 911 (Emergency services). You can press the Power Key at any time to either cancel the call setup or hang up the call. Note: this number can be customized.

**Note:** Press the **Power key** to interrupt the call.

## Sending a voice message

1. Press **Volume +** for 3 seconds to start recording.
2. Release to stop recording, as well as to send the voice message.
3. Once done sending, it will go back to the last screen.

**Note:** Notification icon will flash when your watch receives a voice message.

## Voice message management

- Press **Volume +** to scroll up the menu.
  - Press **Volume -** to scroll down the menu.
  - Short press the **Power key** to go back to the Home screen.
- Note:** The storage is limited to 30 voice messages. If there are more than 30 messages, the message will be overwritten automatically.

## Calling and answering

1. Short press **Volume +** to enter the family number list.
2. Short press **Volume +** to choose the next family number.
3. Press **Volume -** to initiate a call or press for 3 seconds to send a voice message to the chosen family number.

4. Press **Volume -** to answer an incoming call.

**Note:** Press the **Power key** to go back to the Home screen or reject a call.

### Volume adjustment

- Press **Volume +** to increase the volume.
- Press **Volume -** to decrease the volume.

**Note:** Decrease the volume to mute your watch. When you have an incoming call, your watch will vibrate.

### Power off & Airplane mode

Long press the **Power key** for 3 seconds to enter "Power off & Airplane mode" screen.






### Update

Watch will install the firmware automatically after finishing downloading.



# Using the application on your Telpad or smartphone

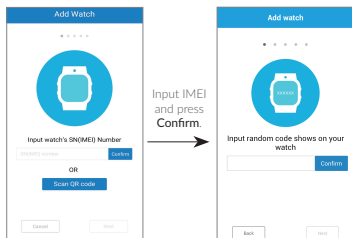
## Installing your MOVETIME Track & Talk watch Application

- For Telpad users, download the app from  KnAPPsack.
- For Smartphone and Tablet users, you can search and download it directly from  Google Play Store or  IOS App Store.

## Pairing

### 1. Input the IMEI to pair your watch

Obtain the IMEI number through the package information or by pressing **Volume +/-** and the **SOS key** at the same time until the information is displayed on the screen. Then input the IMEI number to the application information bar and confirm.



The server will send a random code to your watch and the information displayed on the screen should be noted at this time. Input the random code in the application information bar and confirm.

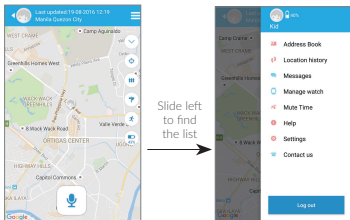
## 2. Scan the QR code to pair your watch

You can share the QR code to add some group members. Scanning the QR code will be automatically adjusted according to the interval time.



## Functions

### Application screen



Hide or show the shortcut menu.



Touch to refresh the watch location instantly.



Touch to enter the details page of Electronic fence.



Touch to jump to the navigation page.



Steps.



Power.



Touch to enter the voice message screen.



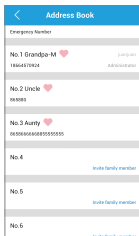
Touch to call kid's watch.

**NOTE:** This feature or icon is not available on Telpad App.

## Member management

Touch **Family numbers** to open the member list.

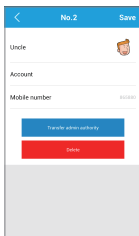
Set the local emergency call number here.



**Note:** The first user of the device is the default administrator. There is only one administrator per device.



Administrator can transfer the management rights in the members' management page. The contact marked ❤️ will be synchronized to display in the dial-out list.



### Voice message

Touch  to enter the voice screen.

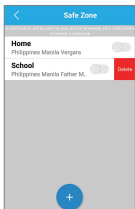
When you create a voice message, the length of each recording is 15s. You can dialogue with your children or other group members.



## Safe zone

Touch **##** to enter the Safe zone screen.

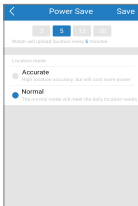
In this function, you can set an area on the map as a safe area for your child. When your child leaves the security area, you will be notified. Take note that the accuracy of the notification will depend on the frequency of the location. The longer you set the interval time for positioning, the longer it will take to receive a notification.



## Save power

Touch **🔋** to enter the power screen.

You can choose the location frequency according to your daily usage habits. Different positioning modes will affect the positioning accuracy and standby time.



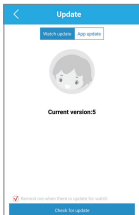
## Mute time

Touch **Mute time** to control the sound or vibration of the watch. When in silent mode, children can unmute the watch by using the volume buttons. However, vibration settings can be adjusted only in application settings.



## Update

Touch **Update** to update your application and watch software. The status bar at the bottom will display the downloading progress when updating. Take note that the watch will use data during this process.



# FAQ

1. Why can't I obtain the position of the watch?

Check if your watch has a SIM card or if you're in a place with low signal reception.

2. Is the watch waterproof?

The waterproof grade of this product is IP65, which can only protect the watch from splashing water. Do not wear your watch to swim, dive, or bathe.

3. How accurate is the watch's tracking feature?

Your watch will provide two kinds of positioning modes: GPS and LBS. Position accuracy will be different according to different positioning methods. All position information is only for reference in a certain range.

4. Is the tracking feature of the watch free of charge?

Request for position information and voice message will work based on communication between the GPRS network and the cloud server. GPRS connection will require data usages and may incur additional charge if you exceed the free data volume.

5. Are the materials of this product harmful to children?

The materials have passed testing which can ensure safety of all users.

6. Why is the watch not charging?

Check if the charging port is corroded or covered with dirt. Clean if necessary.

7. Is my child's location information secured?

Information from the server will not be used for any commercial application or development without authorization.

# SAR

[www.sar-tick.com](http://www.sar-tick.com)

This product meets applicable national SAR limits of 2.0W/kg. The specific maximum SAR values can be found in the section of this user guide.

When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 5 mm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a phone call.

## Certification

### WEEE Approval

This device is in compliance with the essential requirements and other relevant provisions of the Waste Electrical and Electronic Equipment Directive 2012/19/EU (WEEE Directive).



This symbol on device means that these products must be taken to collection points at the end of their life:

- Municipal waste disposal centres with specific bins for these items of equipment.
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

#### **In European Union countries:**

These collection points are accessible free of charge.

All products with this sign must be brought to these collection points.

#### **In non European Union jurisdictions:**

Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

CAUTION RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS

Following air regulation, the battery of your product is not charged. Please charge it first.

## RoHs Approval

This device is in compliance with the restriction of the use of certain hazardous substances in electrical and electronic equipment Directive 2011/65/EU (RoHs Directive).

## Radio Waves

Proof of compliance with international standards (ICNIRP) or with European Directive 1999/5/EC (R&TTE) is required of all modem models before they can be put on the market. The protection of the health and safety for the user and any other person is an essential requirement of these standards or this directive.

THIS DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES.

This device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by international guidelines. The guidelines were developed by an independent scientific organization (ICNIRP) and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg.

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the ICNIRP guidelines for this device model are:

Maximum SAR for this model and conditions under which it was recorded.		
Body-worn SAR	GSM 1800	0.872 W/kg

During use, the actual SAR values for this device are usually well below the values stated above. This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your mobile device is automatically decreased

when full power is not needed for the call. The lower the power output of the device, the lower its SAR value.

Body-worn SAR testing has been carried out at a separation distance of 0mm. To meet RF exposure guidelines during body-worn operation, the device should be positioned at least this distance away from the body. If you are not using an approved accessory ensure that whatever product is used is free of any metal and that it positions the phone the indicated distance away from the body.

The World Health Organization has stated that present scientific information does not indicate the need for any special precautions for the use of mobile devices. They recommend that if you are interested in further reducing your exposure then you can easily do so by limiting your usage or keep the device away from the head and body.

For more information you can go to [www.alcatel-mobile.com](http://www.alcatel-mobile.com); Additional information about electromagnetic fields and public health are available on the following site: <http://www.who.int/peh-emf>  
This device is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.

## Licenses

# C € 0560

This equipment is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. The entire copy of the Declaration of Conformity for your device can be obtained through our Website: [www.alcatel-mobile.com](http://www.alcatel-mobile.com)

## Warranty

The device is warranted against any deviation from technical specifications for a period of twelve (12)<sup>(1)</sup> months from the date specified on your original invoice.

Under the terms of this warranty, you must immediately inform your vendor in case of a conformity defect on this device, and present a proof of purchase.

The vendor or repair center will decide whether to replace or repair this device, as appropriate.

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<sup>(1)</sup> The warranty period may vary depending on your country.

Repaired or replaced this device is warranted ONE (1) month unless there are statutory provisions to the contrary.

This warranty shall not apply to damage or defects to this device due to:

- 1) Not following the instructions for use or installation,
- 2) Not being compliant with technical and safety standards applicable in the geographical area where this device is used,
- 3) Improper maintenance of sources of energy, and of the overall electric installation,
- 4) Accidents or consequences of theft of the vehicle in which this device is transported, acts of vandalism, lightning, fire, humidity, infiltration of liquids, inclement weather,
- 5) Connecting to or integrating into this device any equipment not supplied or not recommended by the manufacturer,
- 6) Any servicing, modification or repair performed by individuals not authorised by the manufacturer, the vendor or the approved maintenance centre,
- 7) Use of this device for a purpose other than that for which it was designed,
- 8) Malfunctions caused by external causes (e.g., radio interference from other equipment, power voltage fluctuations),
- 9) Faulty connections resulting from unsatisfactory radio transmission or caused by the absence of radio relay coverage.

Warranty is also excluded for this device on which markings or serial numbers have been removed or altered.

This device is also warranted against hidden defects inherent in the design, manufacture, etc.).

There are no other express warranties than this printed limited warranty, expressed or implied, of any nature whatsoever.

In no event shall the manufacturer be liable for incidental or consequential damages of any nature whatsoever, including but not limited to trading loss, commercial loss, to the full extent those damages can be disclaimed by law. Some countries/states do not allow the exclusion or limitation of incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.